



CASEWORK NAVIGATOR

Give your team the tools they need to excel at casework.



CASEWORK RESET WORKSHOP FOR EXISTING OFFICES

developed by



CASEWORK RESET

Jumpstart your casework team
to serve constituents and build
on your successes for the
new Congress



ABOUT

The Casework Reset workshop is a customized program designed to guide teams through a critical analysis of their casework operation, focusing on potential areas to streamline and innovate. Teams will come away with a new, cohesive sense of the casework team's mission, and a road map to support lasting improvements.

WHO IS IT FOR?

Casework teams looking to refresh their operations or troubleshoot specific pain points

TIME COMMITMENT

The Casework Reset workshop brings the full casework team together in person for a day of education and planning. Each workshop includes a mix of full-group activities focusing on the casework team's mission and processes, and "hot seat" exercises focusing on individual caseloads.

Casework managers and caseworkers will be asked to complete individual 10-15 minute calls in advance to guide the day's schedule.

The Reset program also includes a post-workshop one-on-one session for casework managers to follow up on any questions from the workshop and dive deeper into casework team management.

DELIVERABLES

- Clear team understanding of the areas of greatest value for constituents.
- Practical exercises to analyze and troubleshoot standard casework processes.
- Guided, actionable road map for "move the needle" changes to improve casework process, constituent experience, and integration into the office's workflow.

COST

\$4,000 + travel expenses

CONTACT & BOOKING

A limited number of Reset workshops will be available through 2023. Email info@popvox.org to check availability.