## Fireside Help Center

The <u>Fireside Help Center</u> includes a section on <u>Casework Reports</u>, which includes four stylized reports on various casework metrics, including input/output, turnaround time, and money saved.

<u>Advanced Reports</u> is a section where caseworkers can download raw data on various facets of casework to spreadsheet form where they can then review and share however they like.

Offices can favorite their most commonly used reports as well. Here's a section on recommended advanced casework reports.